

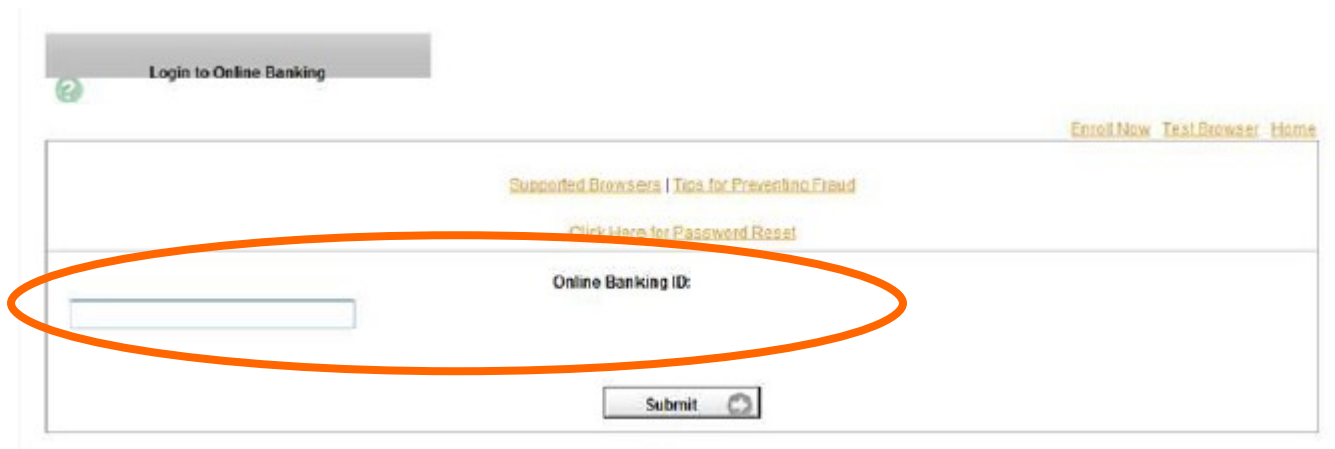
ATTENTION INTERNET EXPLORER USERS

If you are using any version of Internet Explorer (IE) to access on-line banking, you may experience some layout issues. If you are using IE version 8, please see the notice below.

VISUAL LAYOUT ISSUES: Any user accessing On-line Banking via Internet Explorer may notice layout changes if they have **Compatibility View** enabled. To improve the experience, users who use a supported version of Internet Explorer should disable **Compatibility View**. To find out if you are in this view, click on Tools in the Internet Explorer window.

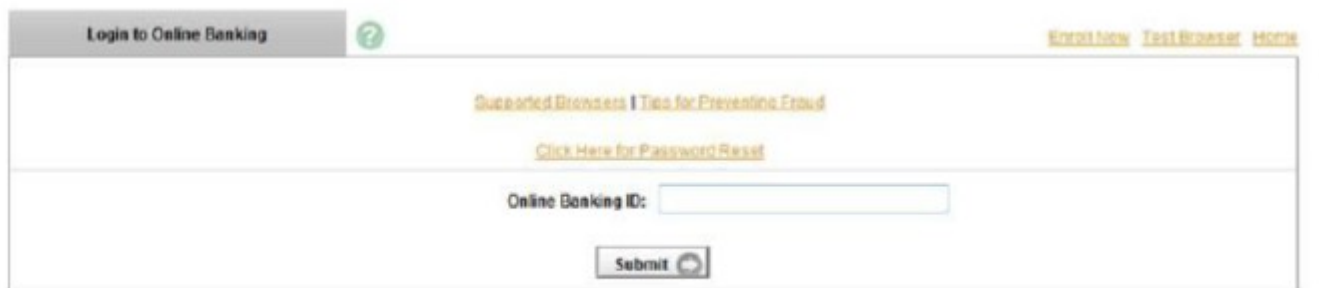
IE with Compatibility View enabled:

Here is an example of what could happen to the formatting:



The screenshot shows the 'Login to Online Banking' page. At the top, there is a grey header with the text 'Login to Online Banking' and a green question mark icon. To the right, there are links for 'Enroll New', 'Test Browser', and 'Home'. Below the header, there is a navigation bar with links for 'Supported Browsers', 'Tips for Preventing Fraud', and 'Click Here for Password Reset'. The main content area contains the text 'Online Banking ID:' followed by a text input field. The input field is circled in orange. Below the input field is a 'Submit' button with a right-pointing arrow.

Normal view once **Compatibility View** has been disabled.



The screenshot shows the 'Login to Online Banking' page in a normal view. The layout is clean and professional. The 'Online Banking ID:' label is clearly visible and properly aligned with the text input field. The 'Submit' button is centered below the input field. The overall appearance is more modern and user-friendly compared to the Compatibility View screenshot.

INTERNET EXPLORER VERSION 8: As of Thursday, June 26, 2014 our on-line banking provider will no longer offer support for Internet Explorer 8 (IE8). You will still be able to access on-line banking via IE8, however, you may experience limited functionality or a visibly altered user interface, as there will no longer be coding for or fixes introduced for that browser. On-line banking users will need to upgrade or switch to a supported browser (e.g. Chrome or Firefox) in order to use On-Line Banking in its optimal format.

To find out what version you are using, go to Tools within Internet Explorer and click on "About Internet Explorer."

To update Internet Explorer, go to the Microsoft Download Center: <http://www.microsoft.com/en-us/download/>. Chrome and Firefox can be downloaded by simply going to their respective web sites using your current browser. For more information, do a web search or read this article: <http://computer.howstuffworks.com/update-internet-browser.htm>

Why is the support of IE8 being discontinued?

As you may know, Microsoft discontinued support of its Windows XP operating system on April 8, 2014. With the official discontinuation of XP, there will be no future security patches available from Microsoft, and therefore users on that operating system will be subject to vulnerabilities. Windows XP users aren't able to upgrade beyond IE8, therefore, support for On-line Banking on IE8 is being discontinued. There may be some entities using proprietary software that is only able to run on XP, or that are restricted from accessing and downloading other supported browsers (Chrome, Firefox). We are giving notice so that these entities can take the time to upgrade to another supported browser.

Will you block access to on-line banking for users who attempt to login using IE8?

No, we will not block users from accessing On-Line Banking via IE8. This may change in the future when Microsoft discontinues support of IE8. Our discontinuation of support of IE8 is related to the sunset of XP support, not Microsoft's support of IE8.

Who do I call with questions?

Our Customer Service Department is available to field your questions. Please call (800)397-9964.