



# E-BANKING

E-BANKING SOLUTIONS

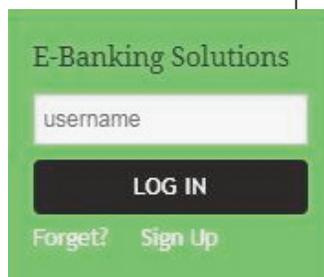
CUSB Bank

With CUSB Bank's E-Banking, your accounts are available virtually anytime you want. You'll enjoy a higher level of convenience, and you can access your accounts anytime or anywhere.

E-Banking is an online banking solution that can be used on a desktop, mobile, or tablet.

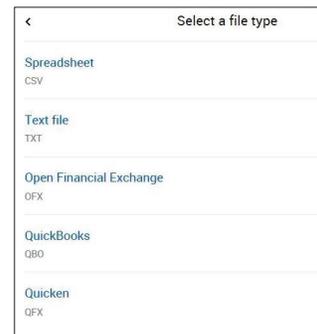
## Setting Up Your E-Banking Account

- Complete the E-Banking application on our website (www.cusb.com), or stop into any of our convenient locations in Cresco, Ridgeway, Lime Springs, Osage, or Charles City.
- Once we have received your application, we will mail you your Username and Password in two separate mailings.
- NOTE: All accounts and loans will automatically be added to your E-Banking.



## E-Banking Features:

- Check balances and transactions
- Transfer money between accounts
- Reconcile accounts at any time, without waiting for a monthly statement
- Download information



- Deposit checks with a phone
- E-Statements
- Attach images or notes to transactions
- Pay your bills electronically
- Pay individuals or businesses
- Gift Checks Available
- Bill Payment Rush Delivery Available
- Spending Habits Tools

## HELPFUL TIPS:

**Stop Payments** - You may place a stop payment by using E-Banking. To complete the process, print, sign, and return the form to CUSB Bank.

**Transfers** - You can transfer funds from one account to the other, including loan payments.



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CU SB Bank

**Need help with logging in to E-Banking for the first time?**

## Added Security

For your safety, we have added an enhanced security feature for our E-Banking service called two-factor authentication. When you log in for the first time, you will enter your email address and mobile phone number. You will determine how you'll receive your security code with the screen below. A code will be sent to you that you will enter when logging in.

How would you like to receive your code?

Phone call  
-----20

Text message  
-----20

Authenticator app  
We support the Authy app. Available for iOS, Android and desktop. [Download Authy](#)

Next

No longer have access to this number?  
You can contact us for help or use the Authy app to reset your account.

Enter verification code

We sent a code to -----20. If you use the Authy app, you can get your code there.

Enter code

Remember this computer

Verify

Didn't receive a code?  
Resend or Try another way

Enter Passcode

○ ○ ○ ○ [Forgot?](#)

1	2	3
4	5	6
7	8	9
	0	

If you don't want to type in a code every time, simply select "Remember Me" when logging in.

Username

Password

Remember me

**MOBILE:** When you log in to the mobile app, you will need to type in your passcode or set up Touch ID.

## Questions?

- Check out the tutorial in settings when logging in to our mobile app.
- Call us to make an appointment, and we'll show you how easy E-Banking can be.