



# E-BANKING

BILL PAY SERVICE | CUSB Bank

## Bill Pay has great features and is FREE!

Check out our 'how to videos' on our website for more details.  
[www.cusb.com](http://www.cusb.com)

### To Enroll:

- Log in to E-Banking via your desktop or laptop.
- Select the Manage Payments tab.
- Accept the Terms and Conditions.
- After the bank approves you, then you can begin to set up payees.

## Voice Bill Pay

With CUSB Voice Bill Pay you can use simple voice commands to securely and quickly complete bill payment activities, review scheduled payments, and request basic information about payment history. (Available for Alexa).

### How it works:

To use the voice-driven bill pay capabilities, first-time users will go through a one-time setup process.

- Log in to E-Banking (enrollment not supported on the mobile app).
- Under payment section, select "Manage Payments".
- Select "My Account" tab.
- Under Voice Bill Pay section select "Add Alexa".
- Create credentials for voice bill pay as prompted.
- Use the Alexa phone app to access and enable Voice Bill Pay (iPay Quick Pay) in the Amazon Skill Store.
- Enter the credentials and create a four-digit PIN.
- Authorize the account link.
- Acknowledge the related Alexa policies.

### To make voice-enabled bill payment, users:

- Use Alexa to start the bill pay feature.
- Authenticate access using the established four-digit PIN.
- Make a payment by speaking the payee name, the payment amount, and the payment date.

## What are the primary benefits of Bill Pay?

Here's a quick list of the many ways you can benefit from using Bill Pay.

1. **Save time.** With Bill Pay, you can pay your bills online, all in one place. That means no more visiting multiple websites to pay bills or trips to the post office to mail checks. In addition, smart features such as recurring payments allow you to automate regular bill payments.

2. **Save money.** Paying bills online saves on postage, envelopes, late fees and checks. If you pay just 10 bills per month, you can easily save over \$110.00\* per year.

3. **Stay organized.** Your payment history is stored in your online account, so you won't have to sort through paper receipts or visit multiple websites to access past transactions.

4. **Gain peace of mind.** Paying bills electronically means no risk of mailed checks getting lost or stolen. Plus, you can stop worrying about missing a bill payment when you set up reminders and automated recurring payments.

5. **Help the environment by saving paper.** With Bill Pay, there are no checks to write or envelopes to mail. That's good news for you and the environment.

6. **You can pay INDIVIDUALS or BUSINESSES!**

*\*Savings are approximate and based upon the average annual cost of stamps, envelopes and checks required for paying 10 bills per month.*