

Collette Issues Coronavirus Impact on Travel Update

(as of Saturday, Feb. 29, 2020)

The Coronavirus is having limited impact on the ability for guests to travel to destinations that Collette offers tours to worldwide, with the exception of both China and Italy. Collette closely monitors the guidance provided by the World Health Organization, Centers for Disease Control, US Department of State and other public and private partnerships to ensure the safety and security of our guests and employees worldwide. We want you to feel comfortable and safe when traveling with Collette.

At this time, for the majority of travelers, the CDC does not recommend cancelling or postponing any travel on tours in destinations we visit outside of China and Italy. We will continue to monitor ongoing developments, and will update all guests should anything affect their upcoming travel plans.

All other tours will continue to operate as planned at this time. For Collette guests who have purchased Collette's Travel Protection Plan, cancellations for any reason up until 24-hours prior to departure will be honored.

For the vast majority of destinations worldwide, recommendations are to follow the normal precautions you would apply for any travel; avoid contact with sick people, avoid touching your eyes, nose or mouth with unwashed hands, and wash your hands often with soap and water for at least 20-seconds or use an alcohol-based hand sanitizer that contains 60% - 95% alcohol.

NOTE FROM THE VIP CONNECTION

For those of you signed up for our upcoming Collette tours (*'Spain & Portugal'*, *'Painted Canyons'*), you can follow Collette on social media for all of their latest updates, or call Jodi if you have any questions. We will keep you updated as those trips get closer.